



## Terms & Conditions

This document sets out the terms and conditions between the Turing Trust and you when you purchase a ticket or register for any event or conference organised by the Turing Trust. By purchasing a ticket or registering for an event or conference organised by the Turing Trust you are agreeing to comply with and be bound by these terms and conditions. You should read this document carefully.

The Turing Trust reserves the right to change these terms and conditions at any time. Any amended terms and conditions will be posted to this website.

### CONFERENCE ORGANISER

Turing Talks is being organised by the Turing Trust, a Scottish Charitable Incorporated Organisation, SC533170.

### DECLARATION OF CONSENT

I hereby give my consent for the Turing Trust (and its affiliates, partners and sponsors) to collect, process and use my personal data for the purposes of processing the purchase of my ticket and for any other use to which I have consented. This information will be used for the purposes of processing ticket sales and compiling delegate lists which may be published on our websites and across any relevant online portals, websites or platforms, and circulated by email to our email database, which includes all past and current delegates, partners and sponsors. If you do not wish your name, photograph, country where based, job title and company name to appear on the delegate list please email [events@turingtrust.co.uk](mailto:events@turingtrust.co.uk).

### PURCHASING TICKETS

I hereby give my consent for the mandatory and voluntary data collected from me in the course of purchasing and or registering for tickets sold by the Turing Trust. I further give my permission for my user account details to be stored. I acknowledge that I may provide the Turing Trust a reasonable timeframe to remove my details at any time that I no longer wish them to be stored. I acknowledge and accept that my data will be used for commercial purposes in accordance with this Data Protection Policy and Declaration of Consent and will be retained and stored for this purpose. Should you wish your data to be removed you must request the Turing Trust to do so in writing. Requests will be processed within a 30-day period. A processing fee may be required.

### TICKET REGISTRATION

I hereby give my consent for the Turing Trust to use for the purposes of processing registration the mandatory data and any voluntary data I provide when registering an admission ticket. I acknowledge and accept that my data will be used for commercial purposes in accordance with this Data Protection Policy and Declaration of Consent and will be retained and stored for this purpose.

### USE OF PERSONAL DATA FOR ADVERTISING PURPOSES

The Turing Trust will not share your name, address, e-mail address, or personal information to any third party without your permission, with the exception of carefully selected partners and sponsors of Turing Talks, to which I hereby consent. I hereby give my consent for the Turing Trust (and partners and sponsors) to store the following types of data as a profile for operational purposes:

- Mandatory and voluntary data collected when purchasing tickets.
- Mandatory and voluntary data collected when registering a complimentary admission ticket as well as the date of the ticket registration.
- Voluntary disclosures when participating in online surveys.



- If you have opted-in to receive email communication about related events you give consent for the Turing Trust, partners and sponsors to analyse and use the data for the purpose of targeted advertising communications on relevant topics and products in connection with the Turing Trust or subsidiary events and promotions.

### **RIGHT OF ACCESS**

You have a right to be given a copy of any of your personal data held by the Turing Trust in accordance with the Data Protection Acts subject to certain exceptions.

### **RIGHT OF RECTIFICATION OR ERASURE**

If the Turing Trust holds incorrect information about you which was originally submitted by you through this website, you have the right to have the data amended. Further, you have the right to have any information you have sent to us via this website erased. A request should include:

- Your name and address.
- A description of the specific personal data you wish to have rectified.

Please note that the Turing Trust is not required to rectify or erase your data where doing so would prevent you from meeting your contractual obligations to the Turing Trust or where the Turing Trust is required to process (including retaining) your personal data for a lawful purpose in accordance with the Data Protection Acts. In the event of any conflict between these terms and the provisions of the Data Protection Acts, the Data Protection Acts shall prevail.

### **SECURITY**

The security of your personal information is important to us. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, the Turing Trust cannot guarantee its absolute security and cannot accept any liability where the security of your personal information is compromised.

### **REFUND AND CANCELLATION POLICY**

All purchases of tickets for conferences and events (including hotel rooms if applicable) are non-refundable in their entirety. Your ticket remains the property of the Turing Trust and is a personal revocable license, which may be withdrawn, and admission refused at any time upon a refund of the printed registration price.

In the unlikely event of cancellation of a conference or event, the liability of the Turing Trust is limited to the share of paid registration fees that remains after credit card and payment processing fees have been incurred and deducted.

The Turing Trust expects a high degree of personal conduct from each delegate and reserves the right to take appropriate action in its discretion in the event of non-compliance.

The Turing Trust will not be responsible for any tickets that are lost or stolen. The unauthorised use of photographic and recording equipment at events and conferences is prohibited. You consent to film and sound recording as delegates at any event or conference.

The Turing Trust and its subsidiaries will not be liable for any loss injury or damage to any person or property howsoever caused (save for death or personal injury as a result of the Turing Trust's negligence or for any other type of liability that cannot by law be excluded or limited.)



The Turing Trust will not be liable for the granting of any visas that are required to attend any event or conference. In the event that a delegate's visa is not granted tickets will not be refunded for any event or conference.

Name changes will be facilitated free of charge up to 10 days prior to the commencement of the event. No name changes will be facilitated after 10 days prior to the commencement of the event and the ticket price will be forfeited.

In the event that the purchaser is a consumer and to whom the European Directive on Consumer Rights (Directive 2011/83/EU) applies, the consumer would be entitled to a cooling off period of fourteen days which would begin on the day the contract for distance selling was concluded.

### **EVENT CANCELLATION, POSTPONEMENT & SUBSTITUTION POLICY**

The Turing Trust is not responsible for any loss or damage as a result of a substitution, alteration, cancellation or postponement of an event. The Turing Trust shall assume no liability whatsoever in the circumstances that an event is cancelled, rescheduled or postponed due to a fortuitous event, Act of God, unforeseen occurrence or any other event that renders performance of an event impracticable, illegal or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labour strike, extreme weather or other emergency.

Please note that while speakers and topics are confirmed at the time of publishing, circumstances beyond the control of the organisers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, the Turing Trust reserves the right to alter or modify the advertised speakers and/or topics if necessary without any liability to you whatsoever. Any substitutions or alterations will be updated on our web page as soon as possible.

### **DELIVERY POLICY**

Once a successful purchase transaction has been completed, tickets are delivered in electronic soft-copy via email to the email address nominated by the purchaser. For some ticket types it may be necessary to complete required information — such as attendee name — before the tickets can be issued. The ticket acts as a receipt for the transaction and can be used to redeem entry at the event listed on the ticket. A printed hard-copy ticket or an electronic soft-copy ticket detailing the reference number can be used to register at the event. Scots law governs these terms and conditions and any dispute are subject to the exclusive jurisdiction of the Scottish Courts.

### **INTELLECTUAL PROPERTY AND RIGHT TO USE**

You acknowledge and agree that all copyright, trademarks and all other intellectual property rights in all material or content contained within the Turing Trust Website shall remain at all times owned by us or our licensors. You are permitted to use this material only as expressly authorised by us.

We reserve all rights not expressly granted in and to the Turing Talks Website and the content in the Website.

### **REQUESTS AND NOTIFICATIONS**

All queries, requests and notifications should be e-mailed to: [events@turingtrust.co.uk](mailto:events@turingtrust.co.uk) or addressed to:  
Fundraising and Communications Manager  
The Turing Trust  
57 High School Yards  
Edinburgh  
EH1 1LZ